



THE SPA SUAVITIES (How to Spa)

Once in the Spa

The spa environment is one of tranquility and relaxation. Please respect the quiet and privacy of other guests. We kindly request that you refrain from using mobile phones and cameras or smoking. It is recommended that you leave all valuables in your guest room safe. The spa does not assume liability for any valuables.

Health Concerns

Please inform us of any health conditions, allergies or injuries immediately.

Spa Experience

For your convenience, the spa will provide towels, slippers, shower caps and all amenities required for use during your visit. During all experiences, you will be properly draped for privacy.

Reservations

Advance booking is highly recommended to ensure preferred times are available. The spa provides walk-in bookings based on availability. You should plan to arrive an hour before to experience "The Aura Botanical Spa Garden" Steam room and Saunas area which will maximise the benefit of your treatment. To make a reservation, please call the Spa Reception.

Gift Certificates

Our gift certificates make a wonderful gift for any special occasion. Please enquire with our Spa reception for details and purchase.

Minimum Age

The minimum age is 18.

Lateness & Cancellation Policy

Please be aware that your late arrival may result in a reduction of treatment time as a courtesy to our next guest. We kindly ask our guests to give a minimum of 12 hours' notice for cancellations. With fewer than 12 hours' notice you will be charged the full price