

SERVICES AND FACILITIES

FOR YOUR COMFORT AND EASE OF NAVIGATION, WE HAVE PREPARED A BRIEF OVERVIEW OF THE SERVICES AND FACILITIES AT HOTEL BELLEVUE. IF YOU NEED ANY ADDITIONAL INFORMATION, PLEASE DO NOT HESITATE TO CONTACT THE RECEPTION STAFF AT PHONE NUMBER 8009.

AIR CONDITIONING AND HEATING/The room's air conditioning and heating system is simple to use and is controlled via the central thermostat in your room. If you open the window or room door, the system will automatically stop cooling or heating.

AIRPLANE/We offer air-taxi services with planes available for 3 or 6 passengers that can quickly and safely take you to Lošinj from any airport in Croatia or Europe. Our air-taxi service is available upon request, depending on the number of passengers. Transfers from the airport to the hotel are also provided.

ANIMATION/During the summer months, enjoy live music at the Alto Rosso Lounge Bar terrace.

BARS/The hotel has several comfortable bars where you can enjoy refreshing snacks and a selection of hot and cold drinks, both alcoholic and non-alcoholic, as well as desserts.

- The *ALTO ROSSO* Lounge Bar is the perfect place to relax in a pleasant atmosphere, with coffee served daily and a dessert, or a quick snack, such as a light salad. In the evening, enjoy the bar terrace with smooth jazz, fine wines, or a cocktail of your choice.
- The *AZZUR* Pool Bar offers a daily selection of fresh sandwiches, deli salads, and desserts. Enjoying the pool is perfect with an ice-cold, refreshing cocktail, so we have prepared a wide selection of cocktails, freshly squeezed fruit and vegetable juices, and other drinks.
- The *MERIDIAN 44'31'50* Beach Bar offers an extensive selection of drinks. Freshly prepared healthy drinks are ideal for recharging your energy and starting the day. Creative cocktails with local liqueurs allow you to experience Lošinj through its scents and flavors. A large selection of alcoholic and non-alcoholic refreshments will make your time on the beach more enjoyable.

BICYCLES/If you would like to explore our beautiful island by bike, kindly contact the Concierge or Hotel Reception for more information.

BOOK OF IMPRESSIONS/We highly appreciate your opinion, so feel free to write your thoughts about your stay in the Guestbook located at the Reception. Your gesture will be a cherished memory.

BOUTIQUE/The hotel features a boutique (one for men and one for women) with the latest creations from Croatian fashion designers, including clothing, accessories, bags, sunglasses, and jewelry. You can also find well-known global fashion brands.

BREAKFAST/Breakfast is served daily in the hotel restaurant BAVA from 07:00 to 11:00.

BREAKFAST IN ROOM/Each morning, we will serve you a delicatessen breakfast in your room. Kindly consult the breakfast menu and place your order directly with Room Service at phone number 8030 or with the Hotel Reception at phone number 8009.

CHECK-OUT/Kindly check out of your room by 12:00. If you require a late check-out, please inform the Reception staff in advance.

CLOTHES IRONING/To use the iron/press, kindly contact Housekeeping at 8039, as well as for more information about laundry, ironing, or dry-cleaning services. Each room has a laundry bag in the wardrobe.

CONCIERGE/Available daily from 08:00 to 22:00 for all the advice and information that can make your stay more comfortable. Whether you wish to rent a speedboat, visit a landmark, or take a trip to nearby islands, feel free to contact the Concierge with full confidence.

CONFERENCES AND BANQUETS/The hotel features three conference rooms: the modular *MUNDUS* room (which can be divided into three sections), and two smaller conference rooms *LANTERNA* and *SEKSTANT*. The conference rooms are equipped with modern audiovisual equipment, and the front of the *MUNDUS* room is equipped with an induction loop for communication with people with hearing impairments. Our friendly conference staff is available for any additional information and assistance in organizing conferences or events.

DECKCHAIRS AND UMBRELLAS/On the beach, as well as around the pool and on the hotel's terrace, loungers and umbrellas are available. If you need assistance or further information about using the loungers and umbrellas, please contact the pool, beach staff, or hotel Reception.

DINNER/Dinner is served every day in the hotel restaurants MATSUNOKI and BAVA from 18:30 to 22:00.

ECOLOGY/We consciously protect and preserve Lošinj's nature, operating according to ISO and HACCP standards that safeguard the environment. We kindly ask you to follow the towel and linen replacement signs and, aware of the priceless natural wealth, request replacements of the same in a rational manner.

ELECTRICITY/All rooms have a voltage of 220V/50Hz. If you need an adapter or any additional information, please contact the Reception staff.

EXCHANGE OFFICE/Information about exchange rates and the possibility of exchanging foreign currency is available at the hotel Reception, working hours from 07:00 to 21:00.

FITNESS/To maintain good physical form even on holiday, our modernly equipped fitness center offers equipment and accessories for aerobic and anaerobic exercises. The fitness center is open 24 hours a day. For any inquiries about the fitness center or personal training sessions, please contact the SPA clinic Reception at phone number 8050.

FLOWERS/For special occasions, we can arrange floral bouquets or arrangements. For more information about orders, please contact the Concierge or the hotel Reception.

GIFT VOUCHER/If you want to surprise your friends or business partners with a relaxing weekend or holiday at Hotel Bellevue, please contact the hotel reception for an appropriate gift voucher.

HAIRDRESSER/The hairdressing salon is located within the hotel. To book an appointment, please contact the Reception staff or the hair salon staff directly at 8018.

HOTEL SERVICES/You can settle all hotel services using your card, which also serves as the key to your room. Hotel service costs will be charged to your room account and will be settled together with the accommodation costs upon checkout.

INFORMATION/For any information, feel free to contact us. The Concierge and Reception staff are always available to assist with any inquiries or help.

INTERNET/The hotel offers free Wi-Fi. For any additional information or assistance in connecting to the Internet, please contact the Reception.

KEY CARD/Modern hotel operations allow you to easily, securely, and quickly settle hotel services with the card that also serves as your room key. This card can also be used to settle bills in any of the facilities owned by Jadranka hoteli d.o.o. Charges will be posted to your room account. Please keep your key card safe. If lost, immediately report it to the hotel Reception. For any additional questions, please contact the hotel Reception.

LUGGAGE/If you wish to leave your luggage in storage on the day of departure, please contact the Concierge or the hotel Reception for more information.

LUNCH PACKAGES/Please notify us of your plans the day before so we can cancel your meal in the restaurant and prepare a picnic basket, i.e., the popular “lunch package” in exchange.

MINIBAR/A selection of drinks is available in your room’s minibar. If you need to replenish the minibar or have any additional requests, please contact Room Service at 8030.

NEWSPAPERS / Offer of various international press via QR code – PressReader.

PARKING/ Parking is available for hotel guests at an additional charge. The hotel also has five parking spaces for fast charging of electric vehicles. For inquiries related to parking, please contact the Reception staff.

PILLOW MENU/You may choose from various types of pillows at no additional charge. Choose between merino wool, buckwheat, or anatomical pillows, gel pillows and pillows with special down feathers. Depending on your preference, we have the pillow that best suits you for a perfect night's sleep. For pillow selection, please contact Housekeeping or the Reception staff at 8009.

POST, MAIL/Incoming mail will be delivered to your room. For any additional information about sending and receiving mail, please contact the Reception or the Concierge.

QUESTIONNAIRE/Upon departure, we kindly ask you to share your impressions of your stay and the services in our hotel. Your feedback is extremely important to us in improving quality and expanding our services and offerings.

RECEPTION/The Reception is available for all information or inquiries 24 hours a day. The hotel Reception is equipped with an induction loop for easier communication with hearing-impaired guests. Feel free to contact us.

RESTAURANTS/The hotel has two restaurants: the hotel restaurant BAVA and the à la carte restaurant MATSUNOKI.

The BAVA restaurant serves breakfast daily from 07:00 to 11:00 and dinner from 18:30 to 22:00. At the Japanese restaurant MATSUNOKI, enjoy a true gourmet experience with Asian delicacies made from local ingredients, as well as an extensive wine and sake list. The restaurant operates from 18:30 to 00:00.

ROOM SERVICE/Room service is available throughout the day. The menu for breakfast, savory and sweet dishes, salads, and other treats, as well as the drink menu for room service, can be found on the TV.

SAFE/Each room is equipped with a personal safe for storing valuables. The instructions are located in the safe.

SAFETY/Fire exits are clearly marked in the hallways. Your exact location is shown on the emergency plan inside the door of your room. For detailed information on what to do in case of a fire or any other emergency, please review the safety information at the end of this map.

SPA CLINIC/Indulge all your senses with one of our specially designed beauty & health treatments. Massages, facial treatments, skin care, and relaxation are part of our offer, as well as special detox programs and health habit formations. Our expert therapeutic and medical staff, along with modern devices and luxury cosmetics, will provide you with an entirely new experience of relaxation, energy renewal, and rejuvenation.

The SPA clinic is open every day from 07:00 to 21:00, and you can reserve your appointment by calling the SPA clinic Reception at 8050. The SPA clinic Reception is also equipped with an induction loop for hearing-impaired guests.

SWIMMING POOLS/All of Bellevue's pools are filled with seawater. During sunny and warm months, you can enjoy the outdoor pool. The indoor pool is open every day from 07:00 to 21:00.

TAXI SERVICES/For taxi services, please contact the hotel Reception or Concierge.

TELEPHONE/For detailed instructions on how to use the telephone in your room, receive a message, or make a direct call, please contact the Reception.

- To dial an outside line, dial 0

- To call rooms, dial 8 followed by the room number.

TELEVISION/The list of available TV channels can be found on the TV menu.

TRANSFERS/For transfer services to the airport or other destinations, please contact the hotel Reception or Concierge.

WAKE-UP SERVICE/We believe you won't need this service during your vacation, but if you want to ensure you wake up on time, you can activate the wake-up service with the Reception.

HOW TO SET THE ALARM: In the main menu on the TV, use the left or right buttons to navigate to the ALARM icon and press OK. Once you have set the day and time, press the down/up buttons to position the RED button and press OK. On the right side of the screen, under CURRENT ACTIVE ALARMS, your alarm will appear. To delete all alarms, press the BLUE button.

F1 KEY - Save alarm

F4 KEY - Delete all alarms