



## BOUTIQUE HOTEL ALHAMBRA SAFETY STANDARDS

In the event of a fire or other emergency, our team is fully trained in safety procedures. We kindly ask that you remain calm and follow their guidance. Please take care to help prevent fire hazards and familiarize yourself with the emergency exits and evacuation routes, which are indicated on the entrance door of your room. By acting responsibly, you help ensure your own safety, as well as the safety of other guests and our team.

### IN CASE OF FIRE OR SMOKE IN THE ROOM

- Call the Reception at 700, state your room number, and provide a clear description of what is happening.
- If the room is filled with smoke, cover your mouth, nose, and eyes with a damp napkin or towel. Leave the room and close the door behind you.
- Follow the signs on the corridors marked in green.
- Do not use the elevator, as it will stop in case of danger. Use the stairs, as indicated on the evacuation plan.

### FIRE ALARM

- If the door is not hot, open it carefully, leave the room, and head towards the nearest evacuation exit.
- Take the key with you so you can return to your room if the evacuation route is blocked.
- If the corridor is filled with smoke, cover your mouth, nose, and eyes with a damp napkin or towel.
- When escaping through smoky corridors, crouch down, as the smoke is less dense near the floor. Follow the signs on the corridors clearly marked in green.
- Do not use the elevator, as it will stop in case of danger. Use the stairs, as indicated on the evacuation plan.
- Pay attention to the instructions of the responsible person when the fire alarm sounds.

### STAYING IN THE ROOM

- If the door is hot, do not open it; stay in your room, as it is the safest place for you. Call Reception at 700 and tell them your location.
- Remain calm and wait for further instructions.
- Prevent smoke from entering the room. Use damp towels, bed linens, or clothing to seal the door and ventilation openings. Wet fabric is a good filter for breathing; place it over your nose and mouth. We recommend filling the bathtub with water to dampen fabrics and to pour water over doors and walls (use the bathroom wastebasket).
- Do not break windows unless necessary, as the glass can protect you from smoke. Stand by the window to be visible from the outside.
- Stay composed. Staff and firefighters are trained for emergencies.

### PREVENTING THE START OF A FIRE

- Do not smoke in indoor areas of the hotel! Smoking in rooms is strictly prohibited!
- Do not empty ashtrays into the wastebasket!
- Do not leave electrical appliances, lit candles, or similar items that could cause a fire unattended!