## What is Lošinj Hotels Premium Club?

Lošinj Hotels & Villas offers to its loyal guests a range of benefits with Lošinj Hotels Premium Club membership. With Lošinj Hotels Premium Club membership you obtain the benefits when staying at 5 star hotels:

Boutique Hotel Alhambra Hotel Bellevue Villa Hortensia

and at 4 star Hotels:

Family Hotel Vespera Hotel Aurora Vitality Hotel Punta.

# Our loyalty program includes numerous privileges:

- + special accommodation prices
- + discounts in our à la carte restaurants
- + early check-in and late check-out
- + priority when making a reservation
- + discounts in SPA centres



Become a member and enjoy all the benefits of our club.





BELLEVUE HOTEL/LOŠINJ









Join the club easily through our website or at the hotel reception.

Tel. +385 (0)51 661 111 booking@losinj-hotels.com www.losinj-hotels.com



#### Levels

### 1. START

(from 1 to 15 overnights, in a period of 5 years)

- 5% discount in our à la carte restaurants
- early check in (12:00 p.m.), late check out (16:00)\*
- welcome drink voucher (cocktail Welcome Lošinj)
- priority when making reservations (prompt information on promotions, benefits and
- news through a special newsletter as well as the reservation priority in the period of a high hotel occupancy)
- 5% discount on all Spa services

#### 2. SILVER

(from 5 to 10 stays, minimum 5 overnights per arrival)

- Start level benefits + 5% discount on accommodation
- 10% discount in our à la carte restaurants
- 10% discount on all Spa services

#### 3. PREMIUM

(10 stays, minimum 5 overnights per arrival)

- Start level benefits + 10% discount on accommodation
- 10% discount in our à la carte restaurants
- 10% discount on all Spa services + 1 hour of personal training or nutritional counselling

<sup>\*</sup> Subject to availability



#### **General conditions**

Lošinj Hotels Premium Club loyalty program (hereinafter: Program or Club) is the property of Lošinj Hotels & Villas owned by Jadranka turizam Ltd. (hereinafter: Lošinj Hotels & Villas). Any person over 18 years of age can join membership for free. A member of the Club can be a holder of maximally one Club card. The card is not a mean of payment. Benefits are achieved by presenting the card. The card is numbered and named after the Club member. It is strictly forbidden to transfer any rights or benefits that guest obtains by Club membership to the third parties. The benefits of the Club can enjoy all Club members who stay at the published regular (individual) rates at the Lošinj Hotels & Villas facilities that are involved in the Program. Discount on accommodation rate can be realized by all the persons who stay with the Club member in his/her accomodation unit. Lošinj Hotels & Villas reserve a right to modify the list of facilities involved in the Program at any time. In the event that the Club member stays in Lošinj Hotels & Villas facilities at agency, group or any other special rates and conditions, he/she cannot obtain benefits realated to the accommodation rates. Benefits on the accommodation rates can neither be obtained by any family members and/or friends who do not stay with the Club member in an accommodation unit, unless it is a member's child (under 18 years of age).

A person may use all the Club benefits from the moment he/she becomes the owner of the Club card. That means that the Club member, upon every reservation, has to be identified as such, stating the card number and presenting the card at the Reception upon arrival and when settling bills. The "Early check-in" and "Late check-out" benefits are obtained depending on the availability upon arrival. The "Priority when making reservations" allows the Club member to have a priority when booking special promotional packages of Lošinj Hotels & Villas, (for which he/she will be notified via Lošinj Hotels & Villas Newsletter) as well as a priority for making reservations in the period of high occupancy.

Lošinj Hotels & Villas reserve the right to fully or partially ammend the rules and benefits of the Program. Lošinj Hotels & Villas will do everything to inform the Club member about new General Conditions and will publish them at the official website www.losinj-hotels.com. Lošinj Hotels & Villas are not responsible for any damage caused by the changes of General Conditions of the Program about which the Club member would be promptly informed. Lošinj Hotels & Villas are not responsible for omissions of third parties that participate in the process of delivery of Lošinj Hotels & Villas Newsletter (internet provider, etc.), nor for the loss of data due to security settings or change of email address. Club member is obliged to inform Lošinj Hotels & Villas on any change of personal data in writing, via email: publicrelations@losinj-hotels.com. Lošinj Hotels & Villas are obliged to use all personal data of Club members exclusively for its own marketing needs and for delivery of information about special promotional packages, eventual General Condition changes. In the event of loss of the card, the Club member is obliged to inform Lošinj Hotels & Villas in writing via email: publicrelations@losinj-hotels.com. New card will be issued. Lošinj Hotels & Villas are not responsible for misuse of the lost card. In the event of violation of the rules prescribed by this General Conditions, Lošinj Hotels & Villas reserve a right to withdraw the card, with the prior written notice. The Club membership can also be terminated if a Card member has not been using Lošinj Hotels & Villas facilities for two years. A Club member can voluntarily terminate membership at any time and without explanation, with a prior written notice to Lošinj Hotels & Villas sent via email: publicrelations@losinj-hotels.com.

After the cancellation, all the Club membership benefits will be terminated.

#### **Obligatory data for enrollment**

NAME:
LAST NAME:
ADDRESS:
ADDRESS.
ZIP CODE:
CITY:
COUNTRY:
DATE OF BIRTH:
TELEPHONE:
E-MAIL:
LANGUAGE
LANGUAGE:
YOUR WISHES:

Card No

